

Temporary ICT Atlassian Jira & Confluence Support

In the EUMETSAT matrix organisation, the Information and Communication Technology (ICT) Division is responsible for providing applications and support services regarding Information and Communication Technology to the organisation. The ICT Division is a dynamic team of more than 50 technicians and engineers, which operates, manages, troubleshoots and implements changes to corporate ICT systems, including desktop and mobile IT equipment, SAP, Documentation Management Tool, EUMETSAT web sites and the intranet.

We are currently seeking Temporary ICT Atlassian Jira & Confluence support to provide second level support on Atlassian Jira, which is the corporate tool for action tracking, & Atlassian Confluence-Cloud, which is the Corporate collaboration platform.

Duties

The following tasks have been identified for the requested support:

- Provide second level support on Atlassian Jira platform; including creation of the projects, the action workflows, and administration of the Jira plugins;
- Act as interface between the Service Desk, the engineering teams, and the users;
- Support the users of the Atlassian Confluence cloud platform.

Skills and Experience

The successful candidate should have the following qualifications/experience:

- Experience in providing first and second level IT support;
- Thorough knowledge on Atlassian Jira-Cloud & Atlassian Confluence-Cloud;
- Ability to communicate effectively with international staff on all levels;
- Strong support and user orientation;
- Proactive attitude and strong sense of team working.



LOCATION

Darmstadt,
Germany



QUALIFICATIONS

Full secondary education + practical / vocational qualifications relating to role.



LANGUAGES

Candidates must be able to work effectively in English.



DEADLINE

31 May 2024

Employment Conditions

The Temporary ICT Atlassian Jira & Confluence Support will work on a full-time basis. The role will be based at the EUMETSAT headquarters in Darmstadt, Germany. Remote working will not be possible.

Interviews for this position will be held in English, followed by a work-related assessment also in English.

NB This is NOT a staff role. The successful candidate would be employed through a temp agency for the duration of the contract. Agency employment conditions will apply. Applicants will need to have the right to work in Germany. Visa or work permit support will not be provided.

The target start date is in July 2024 for 6 months maternity cover with strong possibility of extension.

The successful candidate will be reporting to ICT Service Delivery Manager.

EUMETSAT is committed to providing an equal opportunities work environment for men and women.

The EUMETSAT Convention requires that Staff shall be recruited on the basis of their qualifications, account being taken of the international character of EUMETSAT.

About EUMETSAT

EUMETSAT is Europe's meteorological satellite agency. Its role is to establish and operate meteorological satellites to monitor the weather and climate from space - 24 hours a day, 365 days a year. This information is supplied to the National Meteorological Services of the organisation's Member States in Europe, as well as other users worldwide.

EUMETSAT also operates several Copernicus missions on behalf of the European Union and provide data services to the Copernicus marine and atmospheric services and their users.

As an intergovernmental European Organisation, EUMETSAT has 30 Member States (Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.)

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