Temporary Computing Service Operations Lead (Closed)

EUMETSAT is entering an exciting and challenging phase, with multiple satellite launches scheduled over the coming years, alongside a major transformation programme to refresh and modernise its technology landscape.

The Computing Service is a key function within the IT Infrastructure and Data Division, supporting the ground segment in processing satellite data and commanding the satellites. This infrastructure is evolving to accommodate a new fleet of satellites planned for launch in the near future.

To ensure the smooth operation of the computing infrastructure supporting multiple satellite programmes, we are seeking a Computing Service Operations Lead. This role will focus on managing the resolution of anomalies in coordination with experts, and overseeing team capacity and resource allocation to ensure service continuity and responsiveness to evolving priorities.

N.B. This is not a staff role. The successful candidate will be engaged through an external temp agency for the duration of the temporary contract. This role will not lead to a permanent position. LOCATION Darmstadt, Germany

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QUALIFICATIONS A university degree in a relevant discipline (e.g., Computer Science, Information Technology, or a related field).

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LANGUAGES Candidates must be able to work effectively in English and have some knowledge of French.

> DEADLINE 14 June 2025

Duties

- Leading the resolution of operational anomalies.
- Reviewing change requests requiring compute team resources and allocating tasks, including to contractors.
- Managing team capacity and reassigning resources as priorities evolve.

Skills and Experience

- Proven experience in resource management, task prioritisation, and supporting technical projects.
- Hands-on experience with Linux, preferably with broad technical knowledge across storage and networking.
- Experience in anomaly management is highly desirable.

Employment Conditions

The Temporary Computing Service Operations Lead will work on a full-time basis. The role will be based at the EUMETSAT headquarters in Darmstadt, Germany. Remote working will not be possible.

Interviews for this position will be held in English, followed by a work-related assessment also in English.

NB This is NOT a staff role. The successful candidate would be employed through a temp agency for the duration of the contract. Agency employment conditions will apply. Applicants will need to have the right to work in Germany. Visa or work permit support will not be provided.

The target start date is as soon as possible and the expected duration will be 18 months.

The successful candidate will be reporting to the IT Infrastructure CSM Competence Area Manager.

EUMETSAT is committed to providing an equal opportunities work environment for men and women.

The EUMETSAT Convention requires that Staff shall be recruited on the basis of their qualifications, account being taken of the international character of EUMETSAT.

About EUMETSAT

EUMETSAT is Europe's meteorological satellite agency. Its role is to establish and operate meteorological satellites to monitor the weather and climate from space - 24 hours a day, 365 days a year. This information is supplied to the National Meteorological Services of the organisation's Member States in Europe, as well as other users worldwide.

EUMETSAT also operates several Copernicus missions on behalf of the European Union and provide data services to the Copernicus marine and atmospheric services and their users.

As an intergovernmental European Organisation, EUMETSAT has 30 Member States (Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.)

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