

VN 26/21 TSS Quality Assurance Manager

EUMETSAT is Europe's meteorological satellite agency, operating a fleet of satellites delivering weather and climate-related satellite data and images to our users worldwide; helping protect lives, property and industries. Further satellites are in preparation for launch.

The Process Assurance and management support (PRS) division at EUMETSAT provides cross-organisational support, among others, in quality assurance (QA), where we are recruiting the team manager for the QA team in support to the Department of Technical and Scientific Support (TSS).

Reporting directly to the Director of TSS and in the matrix structure to the QA Competence Area Manager in PRS, the successful candidate will get the unique opportunity to contribute with her/his expertise and leadership skills to all quality assurance activities in the department. Supported by a talented team of engineers, she/he will get the opportunity to influence the quality of current and future Programmes at EUMETSAT.

Duties

- Manage the team of quality assurance specialists (staff members and contracted services) and the associated budget, to ensure the effective and efficient execution of the duties listed below.
- Define and implement the QA framework in TSS for all relevant development, service-oriented and maintenance processes and activities, including the measurements of their effectiveness and efficiency.
- Manage and deliver
- Facilitate the risk management, lessons learned and continual improvement activities in the area of satellite and ground systems maintenance and operations, including organisation and follow up of related activities at departmental and project levels.
- Support the definition, documentation, implementation, analysis and continual improvement of processes and associated working



LOCATION

Darmstadt,
Germany



QUALIFICATIONS

Master's degree or equivalent in a relevant discipline.



LANGUAGES

The official languages of EUMETSAT are English and French. Candidates must be able to work effectively in English and have some knowledge of French.



DEADLINE

25 May 2026

process and quality assurance support services to the TSS Department for all EUMETSAT satellite and ground systems, for the projects and the boards led by the TSS Department, including:

- Definition and implementation of software quality assurance;
- Monitoring of the satisfactory implementation of the QA requirements;
- Guidance and support to investigations and problem solving on detected anomalies, non-conformities and operational incidents.

practices, and the assessment of their compliance with the EUMETSAT Management System.

- Support the QA Competence Area Manager in the harmonisation and improvement of EUMETSAT-wide QA processes, internal and external quality audits.

Skills and Experience

- Minimum five years of experience in the area of quality and/or product assurance in complex software-intensive working environment, preferably in an operational or 24/7 working environment;
- Demonstrated ability to lead teams, including management of performance and development of key skills and knowledge;
- Excellent interpersonal and team working skills, combined with analysis, synthesis and presentations abilities to ensure effective and efficient work and interactions both within and across teams;
- Knowledge and practice of the ISO 9000 and/or ECSS series of standards are required;
- Knowledge and hand-on experience of the ISO 27001; ISO 22301 and/or Space Environment and sustainability standards would be an advantage;
- An auditor certification would be an advantage.

Employment Conditions

The initial contract will be of 4 years' duration, with subsequent 5 year contracts being awarded

thereafter, subject to individual performance and organisation requirements. There is no limit to the amount of follow-up contracts a staff member can receive up to the EUMETSAT retirement age of 63 and there are certainly opportunities to establish a long career perspective at EUMETSAT.

This post is graded A2/A4 on the EUMETSAT salary scales. The minimum basic salary for this post is EURO 7,553 per month (net of internal tax but excluding pension contribution and insurances) which may be negotiable on the basis of skills and experience. The salary scale provides for increments on the anniversary of taking up employment, and scales are reviewed by the EUMETSAT Council with effect from 1 January each year. In addition to basic salary, EUMETSAT offers attractive benefits. Further information, including salary details, is available on the EUMETSAT web site.

EUMETSAT is committed to providing an equal opportunities work environment for men and women.

Please note that only nationals of EUMETSAT Member States may apply. The EUMETSAT Convention requires that Staff shall be recruited on the basis of their qualifications, account being taken of the international character of EUMETSAT.

About EUMETSAT

EUMETSAT is Europe's meteorological satellite agency. Its role is to establish and operate meteorological satellites to monitor the weather and climate from space - 24 hours a day, 365 days a year. This information is supplied to the National Meteorological Services of the organisation's Member States in Europe, as well as other users worldwide.

EUMETSAT also operates several Copernicus missions on behalf of the European Union and provide data services to the Copernicus marine and atmospheric services and their users.

As an intergovernmental European Organisation, EUMETSAT has 30 Member States (Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.)

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